


Verizon Settlement Administrator  
PO Box 3818  
Portland, OR 97208-3818

**You may be entitled to  
compensation from the  
settlement of a class action  
involving small business  
customers of Verizon  
in New Jersey.**



A class action settlement has been reached in a lawsuit against Verizon New Jersey Inc., et al. (“Verizon”) arising out of Verizon’s provision of CustoPAK and long-distance service to certain small business customers in New Jersey. **To receive further information about this settlement and your rights, or to submit a claim, please visit [www.VerizonCustoPAKSettlement.com](http://www.VerizonCustoPAKSettlement.com).**

**You are receiving this notice because you may be a Settlement Class Member.** Under the terms of the Settlement, you may be able to recover a refund of certain fees charged to you by Verizon in the past. Specifically, Class Members who submit a valid and timely Claim Form are eligible to receive (a) a refund of the difference between the fees paid by the Class Member for CustoPAK service and the equivalent fee for plain old telephone service (“POTS”), and/or (b) a refund of minimum long-distance monthly charges. To be eligible for a refund, the Class Members must certify either (a) they only used their line for a “machine dialer” (such as a fire alarm or similar device) and not for making voice calls, and/or (b) if the Class Member had a single CustoPAK line, that the line was not linked to another CustoPAK line by intercom (two-digit) calling and that the Class Member did not want or use the other functionalities of CustoPAK (such as Call Waiting, Speed Dialing, Call Forwarding, Three-Way Calling, or Call Transfer).

**The easiest way to submit a Claim is online at [www.VerizonCustoPAKSettlement.com](http://www.VerizonCustoPAKSettlement.com) using your Unique ID found on the front of this postcard.** To be eligible, you must complete and submit a valid Claim Form, postmarked or submitted online on or before **September 15, 2023**. You can also exclude yourself or object to the Settlement on or before **September 15, 2023**. If you do not exclude yourself from the Settlement, you will remain a Class Member and will give up the right to sue Verizon for the claims resolved by the Settlement. **A summary of your rights under the Settlement and instructions regarding how to submit a Claim Form, exclude yourself, or object are available at [www.VerizonCustoPAKSettlement.com](http://www.VerizonCustoPAKSettlement.com).**

The Court will hold a Final Fairness Hearing on **October 10, 2023**. At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. The Court will also listen to people who have asked to speak at the Hearing. You may attend the Hearing at your own expense, or you may also pay your own lawyer to attend, but it is not necessary.

This Notice is a summary. The Settlement Agreement and more information about the lawsuit and Settlement are available at [www.VerizonCustoPAKSettlement.com](http://www.VerizonCustoPAKSettlement.com) or by calling toll-free 1-855-967-6006.